STX Next • 2023 • Product Design Team Macmillan Education



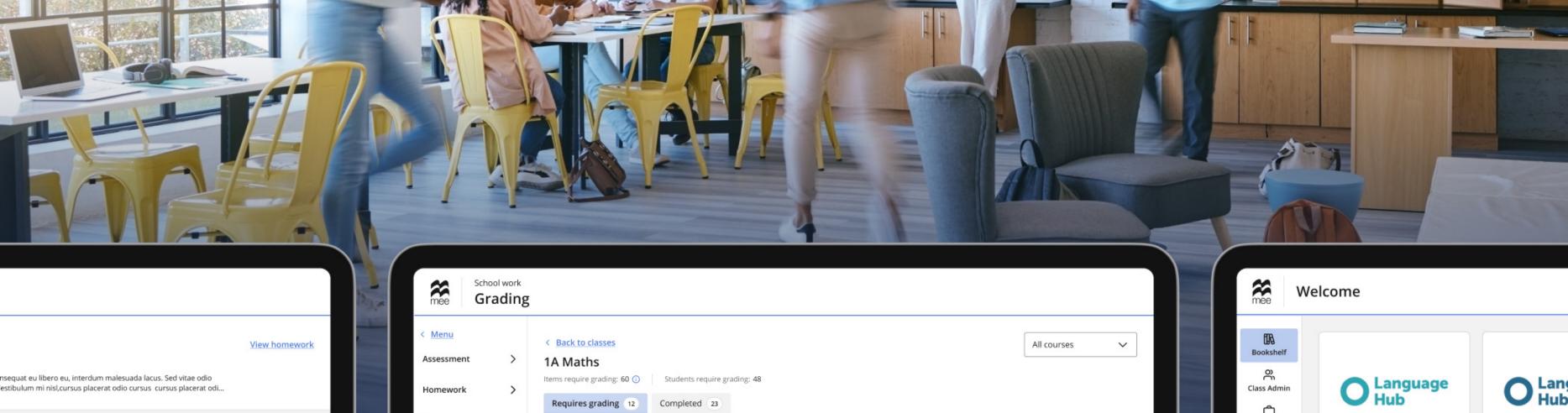




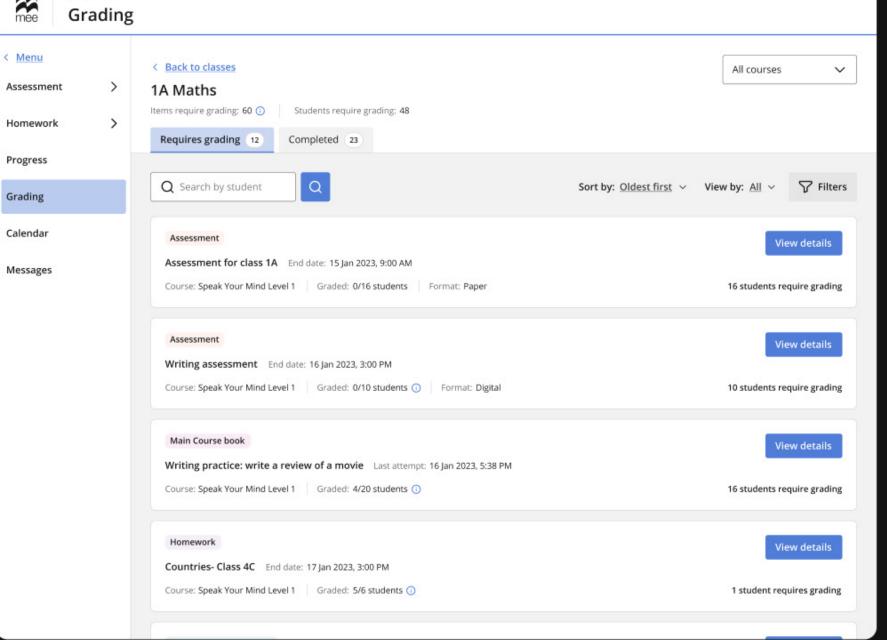
Strategic Partnership Through Digital Transformation

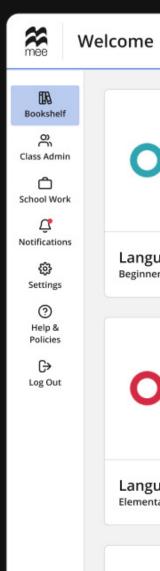
Macmillan Education is a global education publisher that is dedicated to enhancing learning by collaborating closely with students, teachers, institutions, and educational authorities worldwide.

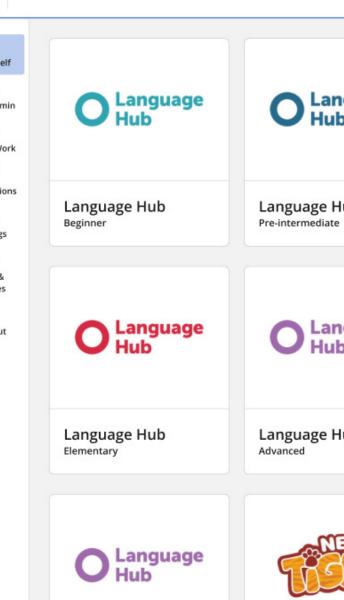




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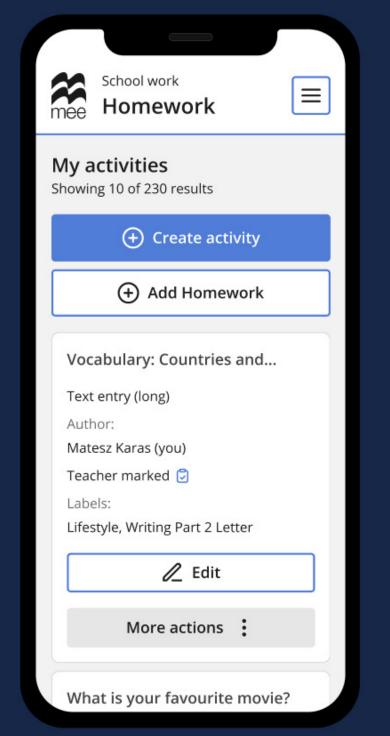


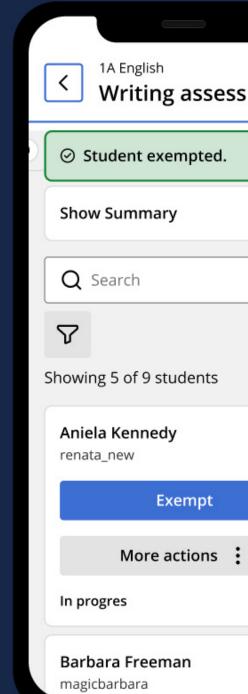


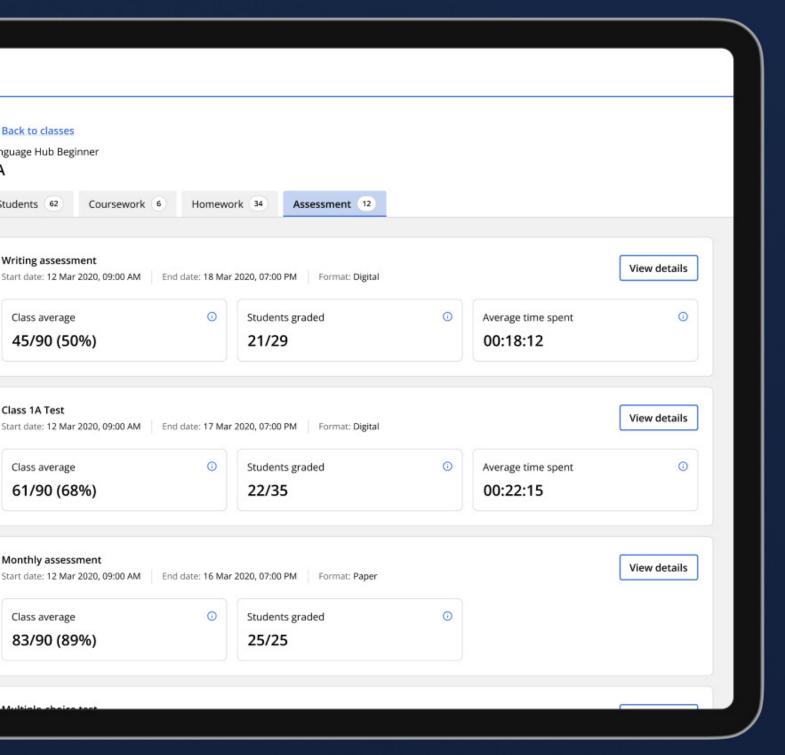
Impact on Business

Through our strategic partnership, STX Next's Product Design Department played an important role in transforming Macmillan Education's digital landscape.

Our involvement went beyond mere design; we became integral in shaping the vision, functionality, and overall user experience of their platforms.









Business Needs

Macmillan Education sought to consolidate their various learning applications into a singular, cohesive platform.

They needed a platform that was not only user-friendly but also versatile, catering to both educators and students.

Moreover, they wanted to ensure that the platform was built on a robust foundation, ensuring consistency, flexibility, and scalability.



Team Structure

Our cooperation began with a UX and UI tandem in a team extension format, whose task was to provide production support for the main project.

It quickly became apparent that our experience and specialization were undervalued in the transformation process, which led to the scaling of the team, which at its peak consisted of up to 5-6 designers.

The entire collaboration evolved towards a partnership, and Macmillan increasingly sought support from our team for other initiatives.





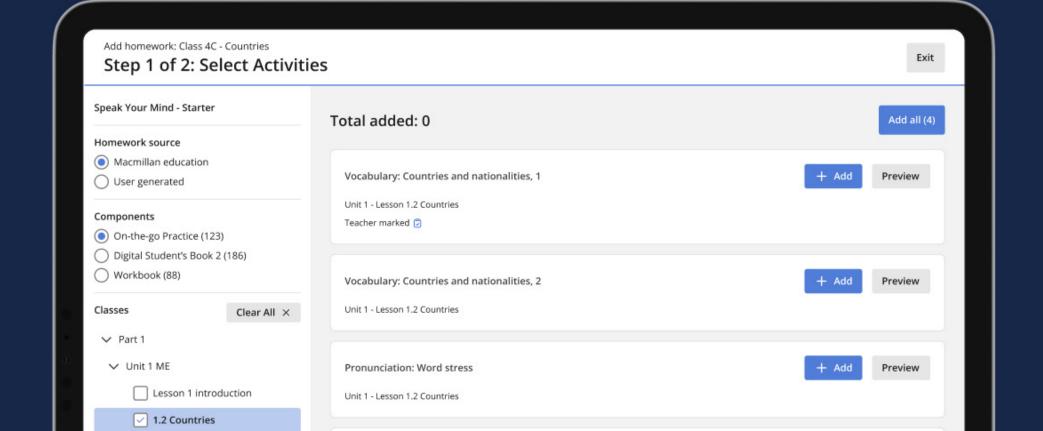
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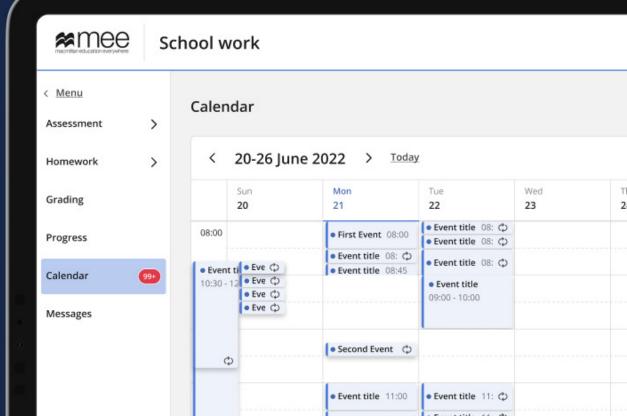
Single Platform

The default initiative

Our Product Design team, consisting of around 5 designers specializing in both UX and UI, embarked on the Single Platform project.

This project aimed to merge existing learning applications into one platform named "Macmillan Education Everywhere."





KEY ACHIVEMENT

Design Transfer

We transitioned from Sketch to Figma, creating a unified space for collaboration and establishing a single source of truth for multiple development teams.

KEY ACHIVEMENT

Design System Creation

The STX Team developed a modern, cohesive design system that adheres to accessibility principles, ensuring a consistent platform and accelerating the development phase.



KEY ACHIVEMENT

Module-specific Teams

Our designers worked in smaller teams, each responsible for specific modules, ensuring specialized attention to each aspect of the platform.





GRADING





PROGRESS TRACKER





CALENDAR



LENGES

S ADMIN



USER MANAGEMENT





HOMEWORK





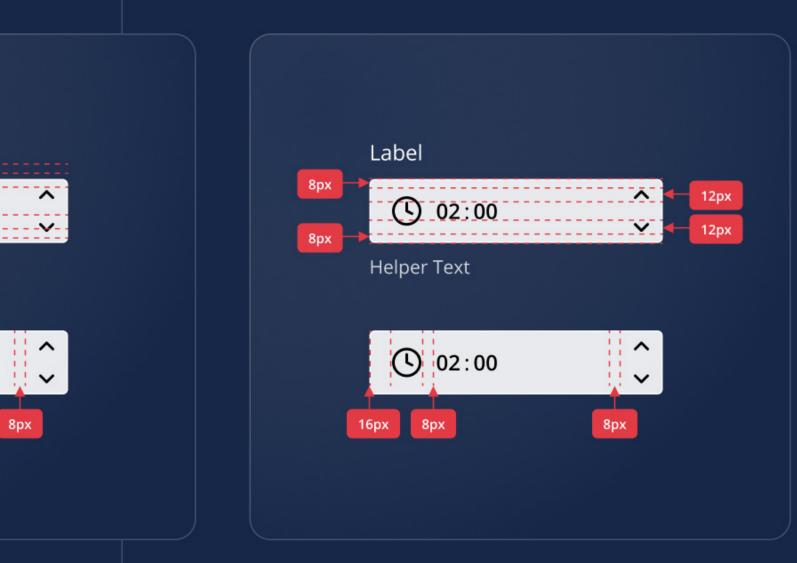
ASSESSMENT





KEY ACHIVEMENT

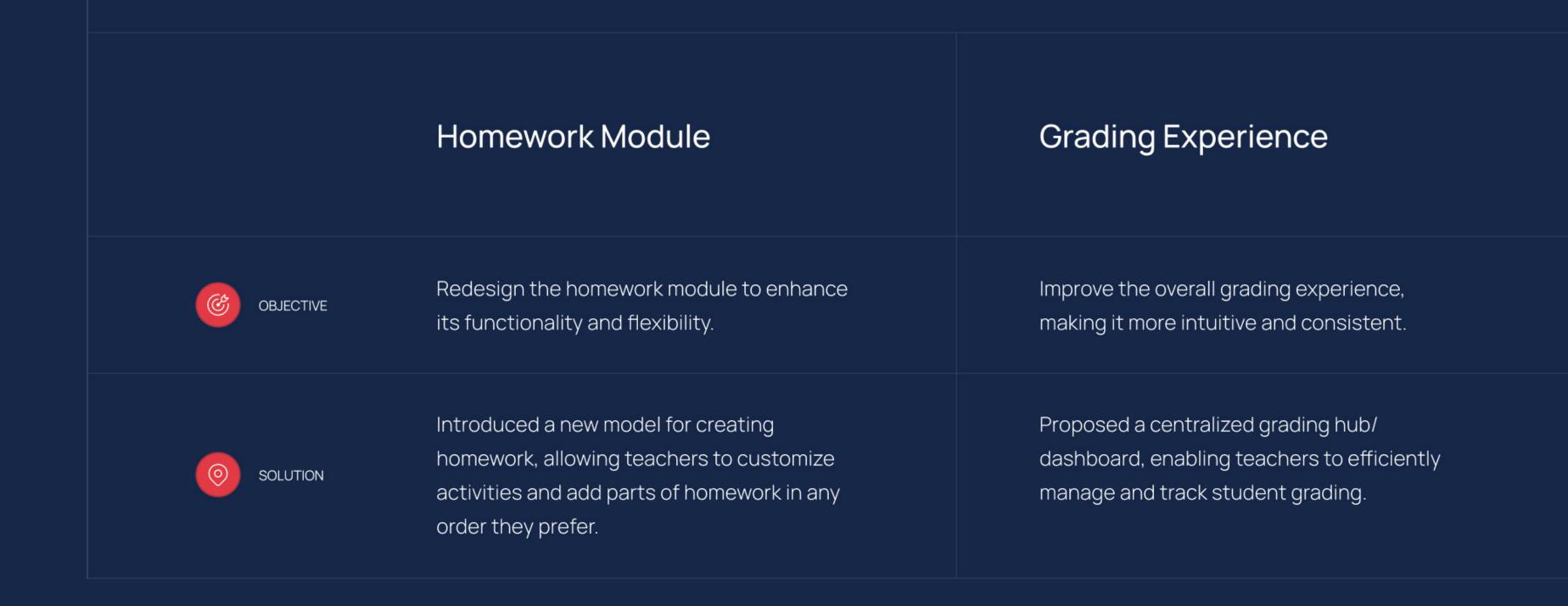
Development Team Support



Development Team Support: We collaborated with Business Analysts and Technical Leads, ensuring timely delivery of pixel-perfect specifications.

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Detailed Insights



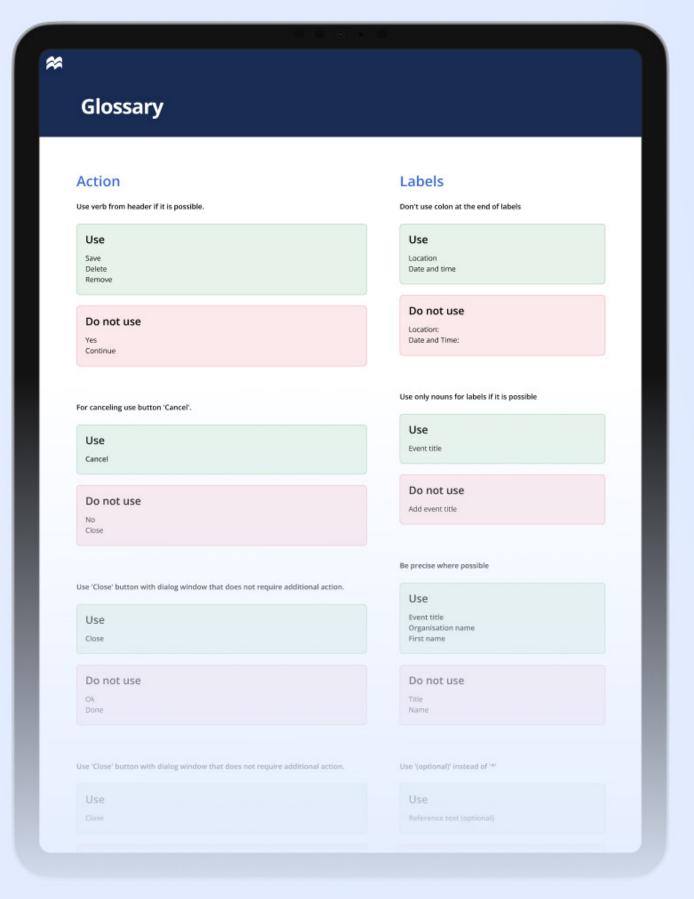
2 UX Writing Audit

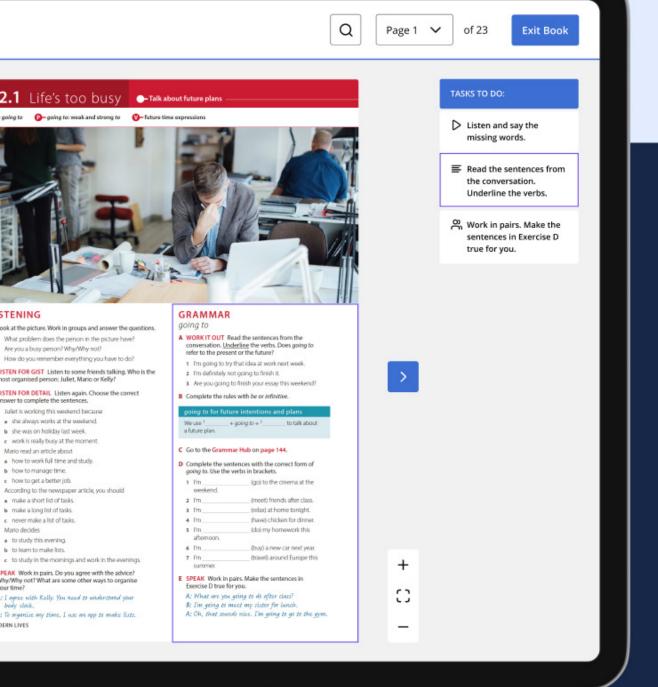


Standardize and unify microcopy across the MEE Platform.



Conducting a thorough audit of UX writing, to help to identify any inconsistencies in text elements. Based on the insights obtained from the audit, a glossary was integrated into the project documentation, which should help to maintain consistency in texts across all project components.





Discovery Workshops

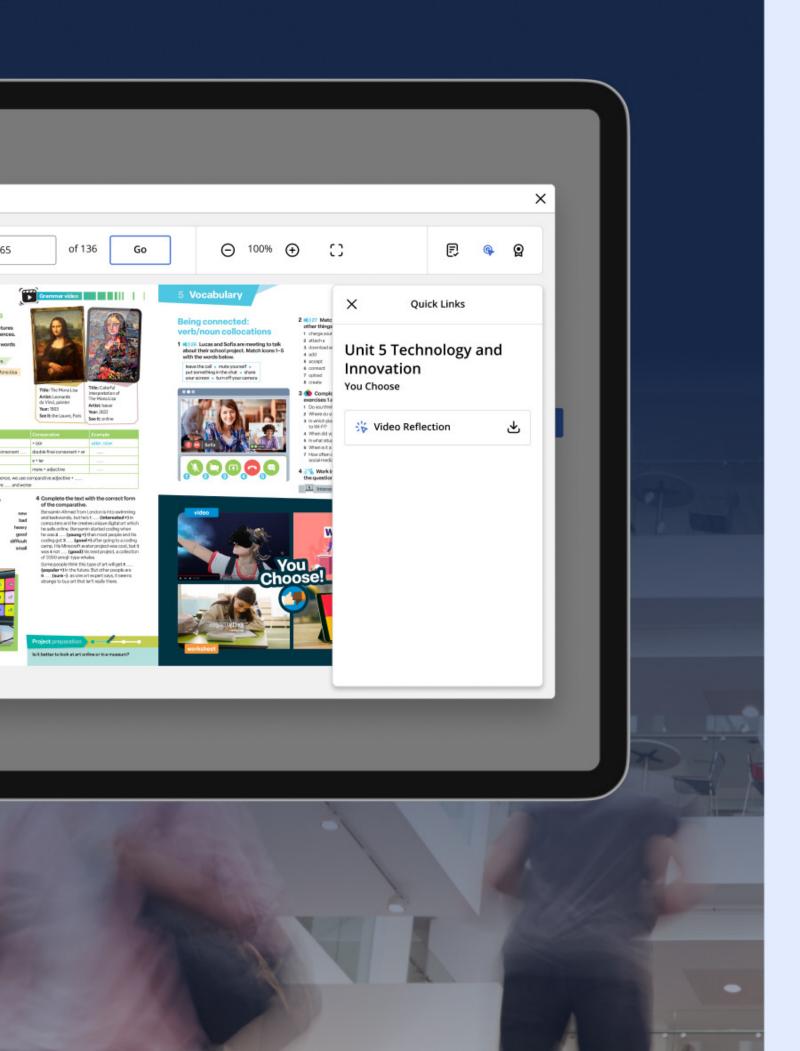
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Providing support to the Product Management team.

Specifically, assisting them by developing and presenting improvement concepts including Al solutions, that will be considered for implementation in the future for various modules.

At the heart of this transition is a rich and robust discovery phase, where we are meticulously working on market segmentation, preparing wireframes, and exploring markets, personas, and competitors.

This encourages the synthesis of solutions that are as informed as they are innovative, ensuring the app is finely tuned to meet the exact needs of the audience.



Supporting Sales Departments

We assisted in the development of user-friendly prototypes, which facilitated the sales team in presenting the product more effectively to potential customers.

These prototypes helped them to better engage with the product, improving their understanding of its features. Our efforts simplified the process of conveying the product's value to customers for the sales team.

5

Macmillan Poland - Website Audit

Our team executed a thorough UX and UI audit for macmillanenglish.com, pinpointing areas for enhancement and delivering actionable recommendations.

This initiative culminated in a redesign concept that streamlined user pathways, optimized information architecture, and elevated the overall user experience



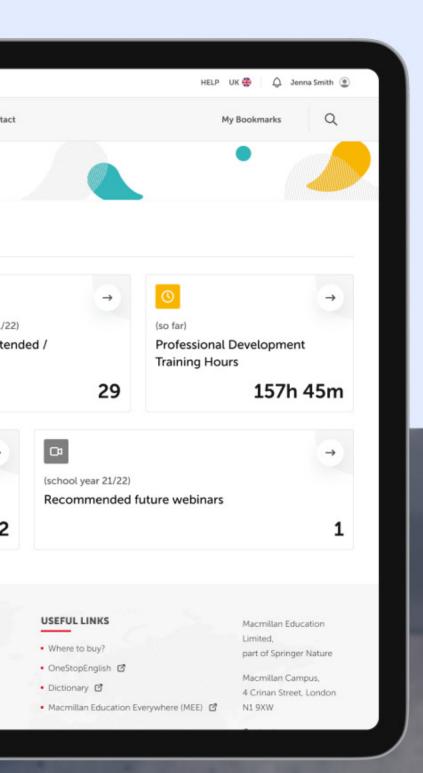
OBJECTIVE

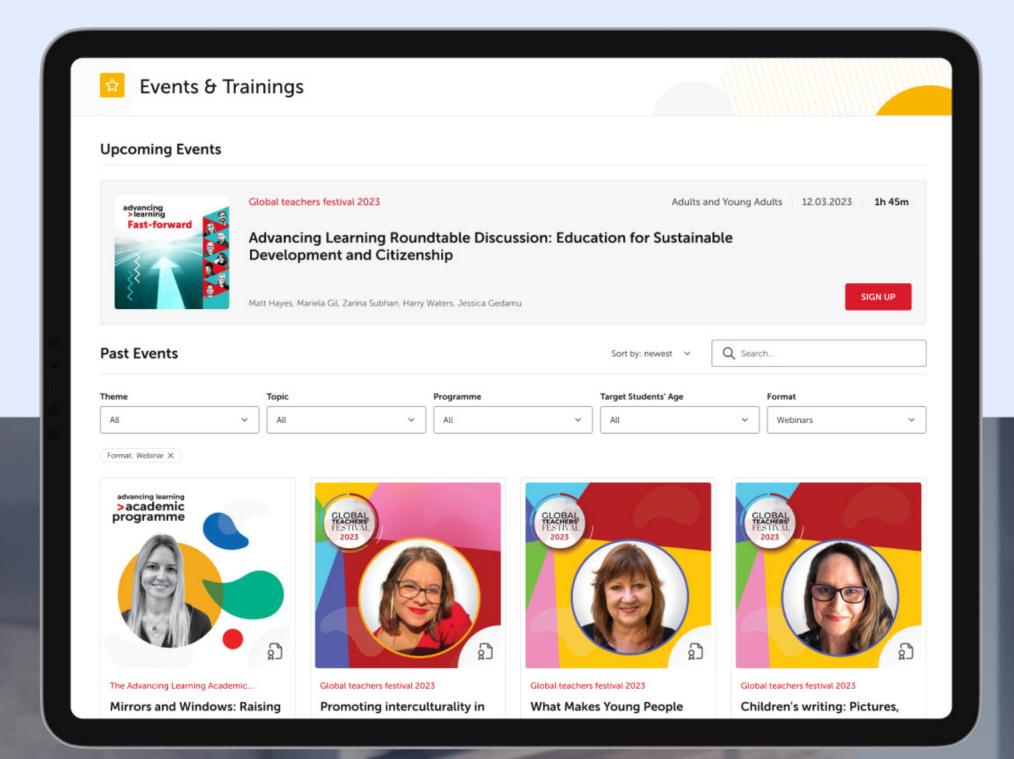
Redesign the homework module to enhance its functionality and flexibility.

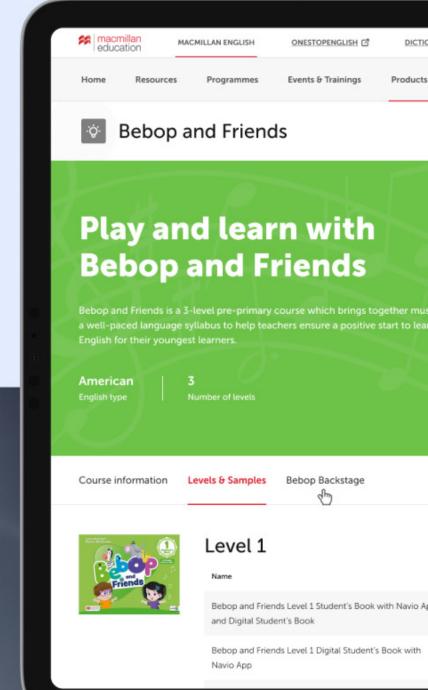


SOLUTION

Our team Introduced a new model for homework creation, allowing teachers to customize activities and add parts of homework in any order they prefer.







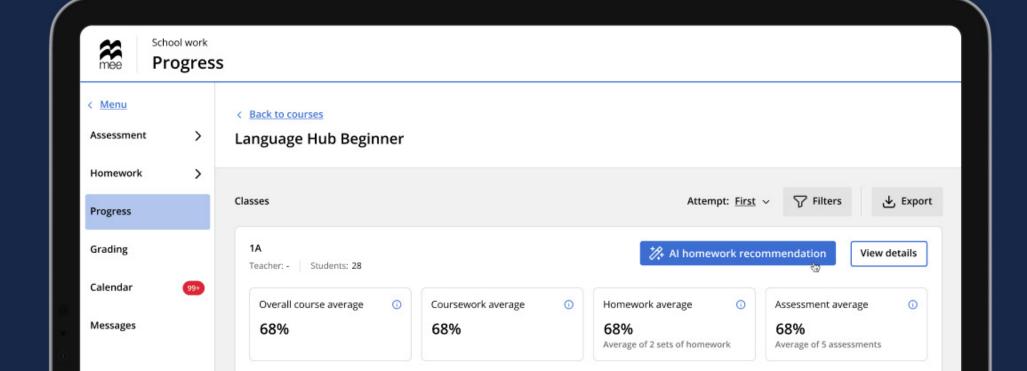


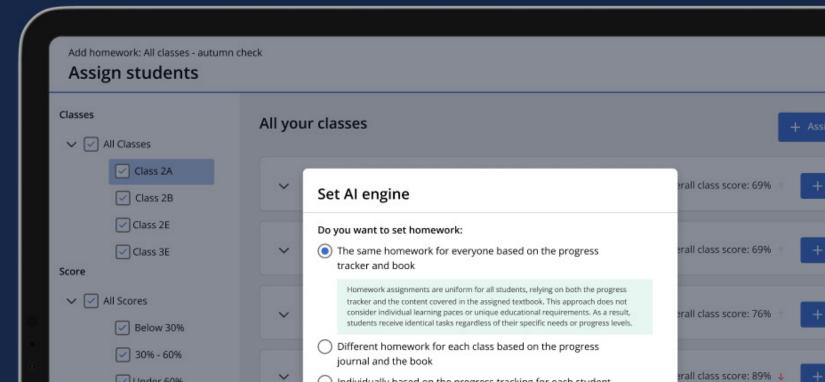


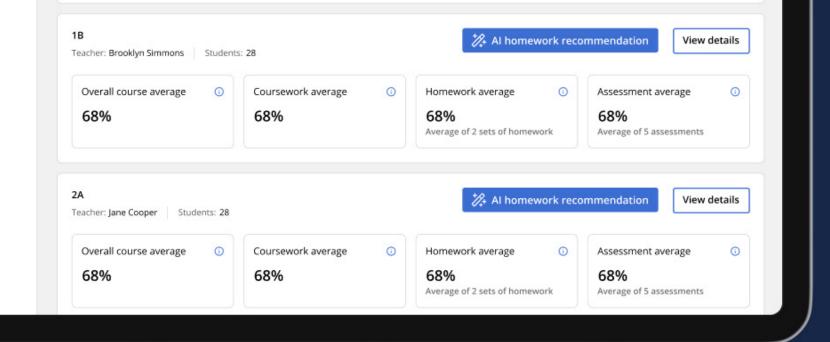
Al-driven Solutions

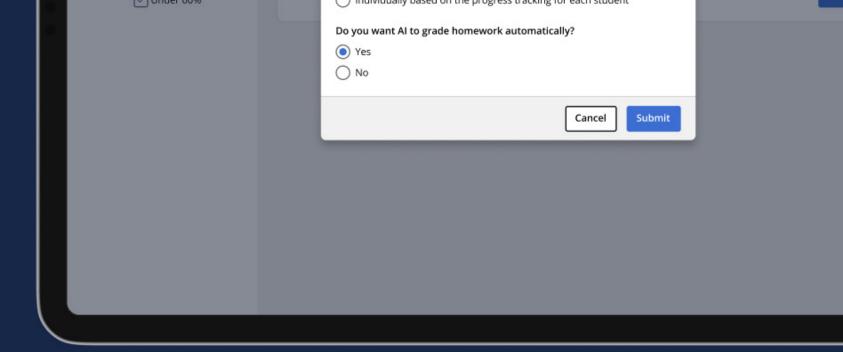
Integrating AI features into the Macmillan Education apprepares a transformative step that not only elevates the user experience but also addresses crucial business imperatives.

As we progress through the ongoing discovery phase, we continue to unearth specific user pain points and requirements, enabling us to craft Al-driven solutions that precisely target these challenges.





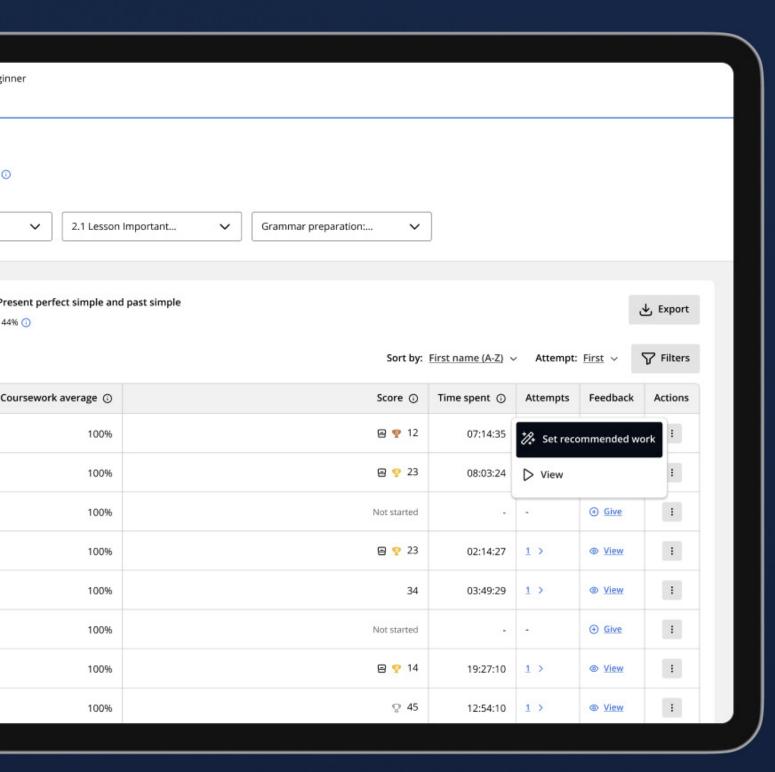




A Strategic Necessity

The infusion of Al capabilities into the Macmillan app transcends mere technological enhancement; it emerges as a strategic necessity.

It, in essence, transcends mere competitiveness; it signifies a profound shift in the educational landscape. By harnessing the potential of Al, we optimize personalization, streamline operations, empower data-informed decision-making, and amplify overall user satisfaction.



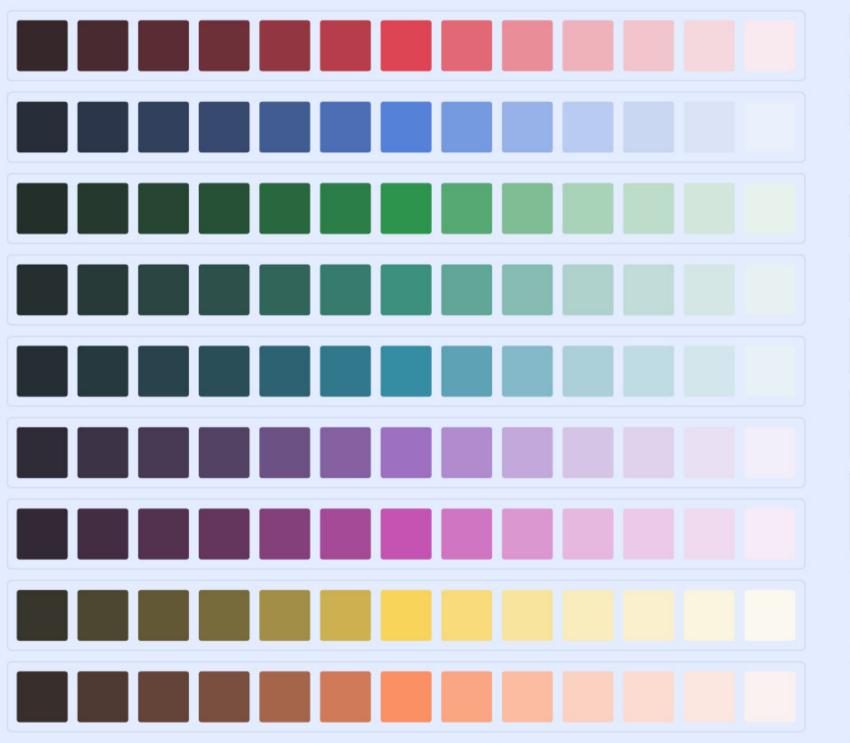
To Enrich User Satisfaction and Engagement

The ongoing discovery phase plays a pivotal role in comprehending user pain points and requirements, serving as the guiding force behind the development of Al features that harmonize with our business objectives.

These Al-driven enhancements not only enrich user satisfaction but also drive heightened engagement and retention, establishing our English app as an invaluable asset in the educational marketplace.



Foundations





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Components and patterns

